

**Duba/Prop/885/01/2023**  
**Consulate General of India**  
**Dubai**

25.05.2026

**Notice inviting quotation for Annual Maintenance Contract for Kent RO Plus water purifier machines installed at the residence of officers for the period of 02 years.**

The Consulate General of India, Dubai invites sealed quotations from eligible companies/service providers for the Annual Maintenance Contract (AMC) of Kent RO Plus water purifier machines installed at the residences of officers. The maintenance services shall be carried out on every four months and additionally on an "as and when required" basis.

2. The AMC shall cover maintenance services for **35 residential units**. The AMC shall include servicing once every four months, as detailed below:

- First service visit shall include the replacement of the following components:
  - Yarn Filter
  - Carbon Block Filter
  - PP Sediment Filter
  - RO Membrane
  - UF Membrane
  - Post Carbon / Activated Carbon Filter
- Second and third service visit shall include the replacement of the following components:
  - Yarn Filter
  - Carbon Filter
  - PP Sediment Filter
- All complaints will be attended free of cost during the entire AMC period.

3. **Payment Terms:** The payment for the services is divided across two years, with 50% paid in the first year and 50% in the second year. For both years the payments will be released in three instalments: 20% upon first servicing, 15% upon the second and 15% upon the final servicing.

4. The technician deputed for servicing and maintenance must be of Indian nationality before deputing a technician, the company must send Emirates ID of the technician to the Consulate for necessary approval.

5. Interested companies/service providers are required to submit their sealed quotations to the following address :

Consulate General of India,  
4 8th St - Umm Hurair 1,  
Dubai, United Arab Emirates

6. Quotations submitted by e-mail will NOT be accepted.

7. For any query related to the Kent RO water purifier AMC, you may contact us at +971-501175360/ [propertysec.dubai@mea.gov.in](mailto:propertysec.dubai@mea.gov.in).

The last date of submission of quotation is Tuesday, 09 June 2026.

  
(Deepak Rana)  
Vice Consul (Property)