



सत्यमेव जयते
Consulate General of India
Dubai

Change in Outsourced Service Provider for Indian Passport, Visa and Consular Services in the UAE

June 12, 2026

The Consulate General of India in Dubai wishes to inform the Indian community and all concerned that the current Outsourced Service Providers for Indian Passport, Visa and Consular Services in the United Arab Emirates, BLS International Services Ltd. and SGIYS Global will continue to provide services until 30 June 2026.

Pursuant to the completion of the tendering and selection process, **Al Hind Tours and Travels LLC** has been appointed as the new Outsourced Service Provider for acceptance and processing of Passport, Visa and Consular service applications in the UAE. The transition to the new service provider will take effect from **1 July 2026**. Accordingly, all applications for Indian Passport, Visa and Consular Services submitted on or after **1 July 2026** will be received through the designated centers operated by **Al Hind Tours and Travels LLC**.

Detailed information regarding service centers, operating hours, appointment procedures, service charges and contact details will be announced separately and made available through the official websites and social media platforms of the Embassy of India, Abu Dhabi, and the Consulate General of India, Dubai. Applicants are advised to continue using the existing BLS International service centers and SGIYS Global service centers for all applications until **30 June 2026** and to follow official announcements for further updates regarding the transition.

For accurate, verified, and up-to-date information regarding this announcement, all stakeholders are advised to rely exclusively on our official website and verified social media channels. We encourage everyone to follow our official communication channels for authentic updates, announcements, and clarifications to ensure they receive reliable and authoritative information directly from the source. The websites are www.indembassyuae.gov.in and www.cgidubai.gov.in. The X handles are [@IndembAbuDhabi](https://twitter.com/IndembAbuDhabi) and [@cgidubai](https://twitter.com/cgidubai).

The Embassy and Consulate remain committed to ensuring a smooth and seamless transition and to providing efficient, accessible and high-quality consular services to the Indian community and other applicants in the United Arab Emirates.

Dubai
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